

Welcome to FileBank IT Solutions' Newsletter - Our aim is to keep you informed with relevant technology related issues. If there are topics you would like to see covered here please feel free to send in your suggestions to [info@FileBankIT.com](mailto:info@FileBankIT.com) or call me at (416) 640-2874.

*David Mielke*

Backup Your Data - No More Excuses

Protecting your data should be at the top of your computer network maintenance checklist. Data backup is one of the most important yet, unfortunately, most neglected areas of today's fast moving technology-based world.

Any data problems negatively effecting your normal day-to-day operations should be covered by your backup strategy. Drive failures and computer theft or damage are not uncommon - you are not immune, which is why you need a backup plan.

Questions you need to know the answers to include:

- Is your server data protected by a form of RAID?
- Do your workstations or laptops have any critical data stored on them? - How is that data protected?
- Is a copy of your critical data stored off-site?
- Do you use imaging or backup copies to protect your systems?

Some scenarios to consider:

Your main computer suffers a main drive failure. Did your systems go down? How long until you are back in operation?

You arrive at your offices one morning and find your computer equipment has been stolen or damaged, could you recover? How long would it take?

FITS Off-Site Data Storage solutions include automated off-site data rotation, scheduled regular testing, on demand access 24 x 7 and available technical assistance in 90-minutes or less. This service can be provided via on-line data transfer and/or by regular data media pick-up and delivery.

Affordable, customized solutions start for as little as \$100.00. Can you afford not to act?

Contact FITS at (416) 640-2874 or [info@FileBankIT.com](mailto:info@FileBankIT.com) for a no-cost consultation on Business Continuity Planning.

**Backup, Backup Backup**



**Do you have a web-site?**

No business should be without one. It provides a full-time professional promotional and sales tool to communicate with your clients and prospects .

Contact FITS to get started.

**Question of the Month:**

**What is the acronym RAID short for?**

Send your response to [info@FileBankIT.com](mailto:info@FileBankIT.com) before AP15/09 to be eligible to win a :

**Tim Hortons Gift Certificate**

Readers Beware - Adobe Issues Alert on Software Vulnerability



**ALERT: Read the security advisory on a critical vulnerability found in Adobe Reader and Acrobat. Adobe is working diligently to solve the problem across all platforms and software versions.**  
<http://www.adobe.com/support/security/advisories/apsa09-01.html>

Hackers have been exploiting a critical bug in Adobe Reader, the popular PDF-viewing software, but a patch may not be ready until mid-March and even then only for Reader 9 and Acrobat 9. (Which leaves all earlier versions vulnerable until such patches are available.)

In the meantime, expect hackers to take advantage of the bug. Attacks could be initiated by packing exploit code in a file attachment or by spam messages that trick users into clicking through to a malicious site.

FITS HIGHLY recommends that you DISABLE JAVASCRIPT in your Adobe Acrobat [Reader] products. Should you encounter this malware, the Adobe program will still crash however given the choice of small loss in functionality and a crash versus your systems being compromised and all your data being stolen...

Disabling JavaScript is relatively easy. In Acrobat Reader:

Click: Edit -> Preferences -> JavaScript and uncheck Enable Acrobat JavaScript

Adobe is aware of this issue and actively working to address it. In the mean time we felt it was necessary to let people know how to defend against the attacks as they can be devastating.

Please feel free to contact FITS at (416) 640-2874 or [sales@FileBankIT.com](mailto:sales@FileBankIT.com) for assistance.

Questions or comments please contact us at [info@FileBankIT.com](mailto:info@FileBankIT.com) or call (416) 640-2874

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